

Privacy Policy

Effective Date: 5/22/2025

Root Canal Specialists ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect the personal information you provide to us.

1. Information We Collect

We collect personal information that you voluntarily provide to us, which may include:

- Name
- Contact information (phone number, email address, mailing address)
- Health information required for dental care
- Insurance information
- Payment information

2. How We Use Personal Information

We use the information you provide to:

- Provide dental care and related services
- Process insurance claims and payments
- Communicate with you regarding appointments, follow-ups, and health updates Respond to inquiries and provide customer support
- Comply with legal and regulatory requirements

3. Sharing of Personal Information

We do not sell, rent, or share your personal information with third parties for marketing purposes.

We may share your information:

- With insurance providers to process claims
- With trusted service providers (e.g., labs or payment processors) to facilitate dental services
- As required by law or regulatory authorities

Important Note: SMS consent is not shared with third parties or affiliates for marketing purposes.

4. Cookies and Tracking

Our website may use cookies or similar technologies to enhance user experience and analyze website traffic. You can manage cookie preferences through your browser settings.

5. Your Choices

You have the right to:

- Access, update, or correct your personal information
- Opt-out of receiving promotional messages by following the instructions in the communication or contacting us directly

6. How We Protect Your Information

We implement appropriate physical, electronic, and administrative measures to safeguard your personal information. However, no system is entirely secure, and we cannot guarantee absolute security.

7. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with an updated "Effective Date."

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

Root Canal Specialists

1314 E Sonterra Blvd Ste. 301 San Antonio, TX 78258

sarootcanal@yahoo.com

210-495-6710

Accessibility

This Privacy Policy is accessible through links on all forms requiring consent and in the footer of every page on our website.

SMS Terms & Conditions

Effective Date: 5/22/2025

By opting into SMS communications with Root Canal Specialists, you agree to the following terms and conditions:

Types of Messages

By providing your consent, you agree to receive SMS messages related to:

- Appointment scheduling and reminders.
- Post-visit instructions
- Lab or test notifications
- Billing and payment notifications
- Important updates about our services

Messaging Frequency

Message frequency may vary depending on your interaction with our office and the services provided.

Message and Data Rates

Message and data rates may apply based on your mobile carrier plan.

Opt-Out Instructions

You may opt out of SMS communications at any time by replying STOP to any message. Once you opt out, you will no longer receive SMS messages unless you re-subscribe.

Assistance

For assistance, text HELP to any message or visit our website at <https://www.sarootcanalspecialists.com/>

Additional Information

For more information, please refer to:

- Our Privacy Policy <https://www.sarootcanalspecialists.com/patient-information>

Contact Us

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